



Hotel Palisad

Terms of payment:

Deposit payment of at least 30% within 2 days after the issuance of the invoice, the rest at the latest on the day of arrival. In case of non-compliance with the deadline, the hotel "Palisad" reserves the right to provide the guest with accommodation in another accommodation facility of the same category. The method of payment in the country is done in dinar counter value at the middle exchange rate of the National Bank Serbia to the current account of the hotel "Palisad" with a payment card at the reception of the hotel (Master, Visa, Dina Card, American Express).

The payment method from abroad is made by payment to the foreign currency account of the hotel "Palisad"; bank charges are charged by the payee; otherwise, the costs will be charged at the hotel reception in RSD counter value at the middle exchange rate of the National Bank of Serbia on the day of payment by payment card (Master, Visa, Dina Card, American Express). In the event of a change in the monetary market, Palisad reserves the right to correct the prices. The price is guaranteed only for the payment of the full amount. Otherwise only the amount of the advance is guaranteed, the rest is subject to change.

Terms of cancellation and change of reservation term:

Reservation of accommodation is paid in full, valid until 23.59h on the day of arrival.

Cancellation or change of reservation term can be submitted in written form only at mail:
rezervacije@palisad.rs

The date of written cancellation is the basis for the calculation of the fee, expressed as a percentage of the total price of accommodation or packages, as follows:

- o about 10% of the total value of the reservation will be charged if the reservation is canceled or the period from 44 to 30 days before the start of the service is changed;
- o 30% of the total value of the reservation will be charged if the reservation is canceled or the appointment is 29 to 15 days before the start of the service;
- o 80% of the total value of the reservation will be charged if the reservation is canceled or the period 14 to 8 days before the start of the service is changed;
- o about 100% of the total value of the reservation will be charged if the reservation is canceled or the period 7 to 0 days is changed before the service starts or during the service or in case of non-attendance of the guest at the hotel.

If the guest leaves the hotel before the reserved departure date, the hotel "Palisad" reserves the funds for the unused portion of the stay.